

FAQ – Magari Estates Hotel

Location & Transport

Is there a shuttle service to the train station or the airport?

Yes, our staff can arrange a private transfer to and from the train station or the airport.

Is the hotel close to the city center or surrounded by nature?

Magari Estates Hotel is surrounded by the Veronese countryside, just 20 minutes by car from Verona's city center. We are also close to Soave (one of the most beautiful villages in Italy), and well connected to Venice, the Dolomites, and Milan, making us an ideal starting point to explore Northern Italy.

Does the hotel have private parking?

Yes, we offer a large private parking area free of charge for our guests.

Rooms & Amenities

Is breakfast included in the rate?

Yes, breakfast is always included in the room rate.

Do the rooms have a kettle?

Yes, all rooms are equipped with a kettle and a selection of teas and herbal infusions.

What are the check-in and check-out times?

Check-in is available from 2:00 pm to 10:00 pm.

Check-out is by 11:00 am.

Is the hotel open all year round?

Yes, we are open year-round.

Are pets allowed?

No, unfortunately pets are not allowed in our property.

Booking & Policies

Which payment methods do you accept?

We accept credit cards, debit cards, and cash payments. Online bookings can be guaranteed with a credit card.

What is your cancellation policy?

Cancellation terms vary depending on the selected rate. All details are provided at the time of booking.

Families & Groups

Do you have connecting rooms or family options?

Yes, we offer ideal solutions for families and groups, including connecting rooms and spacious suites.

Do you provide baby cots or cribs?

Yes, baby cots or cribs are available free of charge upon request.

Experiences & Activities

Are there walking trails nearby?

Yes, the hotel is surrounded by vineyards with plenty of walking and hiking paths.

Can we rent bicycles at the hotel?

Yes, we offer e-bikes for rent with a 24-hour advance booking.

Do you organize tours or local experiences?

Yes, our team will be happy to arrange guided tours of Verona and the surrounding area.

Do you organize local wine tastings?

Yes, at our organic winery Fasoli Gino, just 800 meters from the hotel, wine tastings are available daily.

Spa & Wellness

Are there packages including stay and spa access?

Yes, direct bookings through our website include spa access.

Should wellness treatments be booked in advance?

Yes, treatments must be booked at least 24 hours in advance.

Is the spa accessible to non-hotel guests?

Yes, the spa is open to external guests upon reservation.

Dining

Is the restaurant open to external guests?

Yes, our restaurant is open to external guests for both lunch and dinner. Reservation is recommended.

Do you offer vegetarian or gluten-free options?

Yes, our Chef always includes vegetarian dishes and, upon request, gluten-free or other dietary alternatives.

Is room service available?

Yes, room service is available during restaurant opening hours.

Hotel Services

Is Wi-Fi available?

Yes, Wi-Fi is free in all rooms and common areas.

Do you have a swimming pool?

Yes, the hotel features an outdoor swimming pool surrounded by vineyards, open during the summer season.

Do you use eco-friendly cleaning products?

Yes, we exclusively use organic and eco-friendly cleaning products, respecting both guest health and the environment.